

Frequently Asked Questions (FAQ) COVID19

1. Senior Center Services – Can someone help me pick up my prescriptions, my groceries or my mail?

The Wellfleet Council on Aging has scheduled pickups from the Wellfleet Pharmacy and in Orleans for Friday morning prescription pick up at CVS, Stop and Shop or Rite-Aid, grocery pick-up at Friends' Market ONLY. Contact the Council on Aging at (508) 349-2800.

2. Payments and other documents for town hall – How do I submit a document to a staff member at town hall?

A drop box has been set up at the rear entrance of town hall where it will be checked multiple times during the day. You may drop any payments or other documents such as nomination papers in the drop box and it will be distributed to the appropriate department.

3. Transfer Station – Will the Transfer Station be open while other town buildings are closed?

On Tuesday, March 17th the Transfer Station will close at noon. Beginning on Friday, March 20th the Transfer Station will be open for its regular scheduled days and hours. Residents are asked to hold on to their recycled materials, or if they are unable to do so may dispose of their recycling with their trash.

Please limit your interactions with staff on duty.

- Cash transactions will be documented for the customer to be billed at a later date.
- As is the usual, the Transfer Station is closed on Wednesday and Thursday.

The Transfer Station schedule may be adjusted, please check back here for any updates.

EFFECTIVE FRIDAY MARCH 27TH THE WELFLEET TRANSFER STATION WILL TEMPORARILY LIMIT DROP-OFF TO TRASH ONLY.

- FROM MARCH 27th - APRIL 30th, YOU WILL NOT NEED PURPLE PAYT BAGS
- **NO OTHER ITEMS OR MATERIALS ARE ALLOWED IN THE TRASH OR INTO THE FACILITY.**
- THIS DECISION IS BASED ON OUR FACILITY'S INFRASTRUCTURE, LOGISTICS, AND HEALTH GUIDELINES AND SAFETY.
- WE CANNOT ACCEPT RECYCLING, CONSTRUCTION AND DEMOLITION, METAL, YARD WASTE, BRUSH, OR ANY OTHER ITEMS AT THIS TIME.
- WE ASK YOU TO PLEASE HOLD ONTO ALL OTHER ITEMS AND MATERIALS (**INCLUDING RECYCLING**) UNTIL WE CAN SAFELY AND EFFECTIVELY TAKE THEM.
- OPERATING HOURS REMAIN THE SAME. FRI-TUES 8AM-4PM
- THE SCALEHOUSE IS CLOSED TO THE PUBLIC AND NO TRANSACTIONS CAN TAKE PLACE. COMMERCIAL TRASH WILL BE WEIGHED, RECORDED AND BILLED AT A LATER DATE.
- PLEASE MAINTAIN A 6 FOOT DISTANCE FROM OTHERS WHILE ON SITE.

- WE UNDERSTAND THE DIFFICULTY THAT THIS MAY CAUSE AND APPRECIATE YOUR PATIENCE AND COOPERATION WHILE WE NAVIGATE THROUGH THIS UNPRECEDENTED EMERGENCY.
- WE WILL DO EVERYTHING WE CAN TO RE-OPEN THE REST OF THE TRANSFER STATION AS QUICKLY AS POSSIBLE.
- THANK YOU FOR DOING YOUR PART IN HELPING OUR COMMUNITY TO STOP THE SPREAD OF COVID-19.
- STAY SAFE AND BE WELL.

4. Town Clerk – How may I get a marriage license or other documents from the Town Clerk?

Obviously, the intent is to limit all face-to-face interactions. If you have a document, such as a marriage license, that you need immediately please call the Town Clerk at (508) 349-0301 to make an appointment.

5. Shellfish: Herring River shellfishing

Herring River will open on March 17 for commercial harvest. We have no control over markets and whether they are purchasing. Governor Baker has prohibited restaurants from any on-premise serving; everything has to be served to go.

Many people have been coming in to get their recreational permits, as well. Recreational shellfishing is open from Chipman's Cove to South Wellfleet and Lt. Island with the exception of Burton Baker Beach.

The Shellfish Department will be practicing social distancing of six feet between people, which means that we will ask you to move away as we inspect your catch.

6. Shellfish: How do I get my shellfish permit?

Shellfishing permits will not be able to be issued in Town Hall. As long as the United States Post Office (USPS) is still functioning:

- The public can download the [recreational shellfishing application](#) from our website and mail it in with their proof of residency and supporting documents, a check and a self-addressed, stamped envelope.

<https://www.wellfleet-ma.gov/shellfish-department/pages/recreational-shellfishing>

- Domiciled residents who wish to apply for a commercial shellfishing permit between Dec. 1-Jan. 31 each year, can download the [application](#) and mail it to the attention of the Shellfish Constable for approval. Mailing must include supporting documents, a copy of their Mass. Shellfish Transaction card, a check and a self-addressed, stamped envelope. Once all criteria have been established to have been met, the permit can be issued via mail.

<https://www.wellfleet-ma.gov/shellfish-department/pages/commercial-shellfishing>

Please address to the Attention of the Shellfish Constable, Town of Wellfleet, 300 Main St. Wellfleet, MA 02667.

All correspondence regarding grant transfers and grant payments will need to be done by mail (if USPS operational) and/or email. Please address to the Attention of the Shellfish Constable, Town of Wellfleet, 300 Main St. Wellfleet, MA 02667 and/or nancy.civetta@wellfleet-ma.gov.

Public hearings and Shellfish Dept. business in front of the Selectboard will need to be done virtually via an online platform. Participation in other town committees and boards, such as the Shellfish Advisory Board, will also be done virtually via an online platform.